

Flow Global Support™

The Lifecycle FPZ Services



TM

SIMPLIFIED FLUID HANDLING

Active support on the whole range of our products



The **Flow Global Support**TM benefits



EXCELLENT AND CONSTANT
PERFORMANCE OVER TIME



TIME REDUCTION
IN MACHINE STOPS



PROTECTION
OF YOUR SYSTEMS



"AS NEW" PERFORMANCE
ON REFURBISHED PRODUCTS



INCREASE
OPERATIVE LIFE



REDUCTION IN ENERGY
CONSUMPTION



Flow Global Support™

The service that follows you always and everywhere.
Or anticipates you.

FPZ works every day to improve the satisfaction of its customers, for this reason we have chosen to develop Flow Global Support, a simple, professional and efficient customer service that guarantees active support for any need.

From installation to prevention, we are able to offer a fast and safe assistance.

A team of specialists is ready to intervene offering the right service at the right time, accompanying the customer in all phases of the product life cycle.



service@fpz.com



A team of specialists at your disposal

Our international team of engineers and service experts are trained and ready to intervene on your machinery, guaranteeing quality maintenance made possible thanks to the use of original spare parts capable of extending the life cycle of the product.

The peace of mind of a tailor-made assistance solution

We provide tailor-made solutions agreed with the customer based on specific needs, focusing on the quality of the services offered and the reliability of our services, at the same time simplifying processes and improving the cost-benefit ratio.

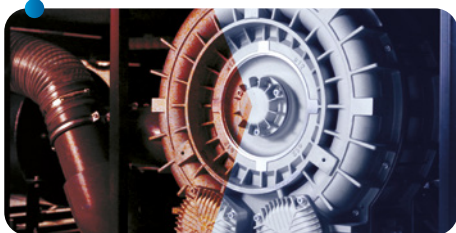


Discover more
www.fpz.com/fgs

The Lifecycle FPZ Services

03. ASSISTANCE

- Preliminary remote analysis
- FPZ in-house repairs
- On-site assistance
- Network of certified partners
- Original spare parts guaranteed
- Replacement machines available
- Factory performance reset (As New)



02. INSTALLATION

- Commissioning (complete installation)
- Efficiency test
- Performance test
- Preassembly of components and systems



04. PREVENTION



- Maintenance Programs
- Preventive Maintenance
- Targeted assistance on components at greatest risk of deterioration
- Customized Service Contracts



FLOW GLOBAL SUPPORT

01. PRE SALES



- Technical consultancy
- Information Support
- Verification of installation conditions
- Turnkey solutions



FPZ
Worldwide
sales network



Direct
presence

FPZ UK Ltd.
Andover Hampshire, UK

**FPZ Austria GmbH
& Germany**
Krems, Austria

FPZ France S.a.r.l.
St. Priest, France

FPZ España & Portugal
Spain

FPZ Russia
Moscow, Russia

FPZ Turkey
Istanbul, Turkey

FPZ, Inc.
Saukville, Wisconsin, USA

FPZ México
Zapopan, Jalisco, México

FPZ Middle East
Dubai, United Arab Emirates

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4
production plants

10
subsidiary branches

70
countries